



**Intserv Painting**

17B Cowper Rd, Bournemouth, Dorset, BH9 2UJ

Tel: 01202 948905

Owner: Mr. M. Reagan

## **Complaint Letter Template**

[Your Name]

[Your Address]

[City, Postcode]

[Date]

To:

Intserv Painting

17B Cowper Rd

Bournemouth, Dorset, BH9 2UJ

Dear Mr. M. Reagan,

Subject: Complaint Regarding Poor Quality of Service

I am writing to formally raise a complaint regarding the painting and decorating services provided by your company on [insert service dates]. Unfortunately, I am dissatisfied with the quality of work for



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the following reasons:

[Insert details of the issues, e.g., uneven paint, missed areas, delays, etc.]

I kindly request that the following actions be taken to address these issues:

[Insert your desired resolution, e.g., repainting, partial refund, etc.]

As per my consumer rights under the Consumer Rights Act 2015, the service provided should be carried out with reasonable care and skill. I believe this standard has not been met in this instance.

Please respond to my complaint in writing within 14 days. If I do not hear from you within this time, I will have no option but to seek advice from Citizens Advice Consumer Helpline or consider further action.

I have attached copies of relevant documents (e.g., receipts, photographs) to support my complaint.

Yours sincerely,



**Intserv Painting**

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[Your Full Name]

[Your Contact Information]